

EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	19	((queue (virtual adj queue)) with (problem (non- optimized) (non adj optimized) (service adj quality))).clm.	US-PGPUB	OR	ON	2008/05/27 23:04
L2	4	((transfer\$3 mov\$3 reassign \$3) with agents with different with queue).clm.	US- PGPUB; USPAT; EPO; JPO	OR	ON	2008/05/27 23:06
L3	0	((agents near3 need\$3) with (queue (virtual adj queue)) with (problem (non- optimized) (non adj optimized) (service adj quality))).clm.	US-PGPUB	OR	ON	2008/05/27 23:08
L4	0	((agents near3 need\$3) with (correct\$3 fix \$3) with problem).clm.	US-PGPUB	OR	ON	2008/05/27 23:09
L5	0	((transfer\$3 mov\$3 reassign \$3) with agents with different with queue with (problems issues)).clm.	US- PGPUB; USPAT; EPO; JPO	OR	ON	2008/05/27 23:09

5/27/08 11:10:28 PM

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